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Michael F. Del Casino

Regulatory Division Manager

## RECEIVED

February 21, 2003

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Federal Communications Commission
Office of Secretary

Ms. Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445-12<sup>th</sup> Street, SW Room TW-B204 Washington DC 20554

Re: Letter Notification in CC Docket No.00-257

Dear Ms. Dortch:

In accordance with the provisions of Section 64.1120(e)(1) of the Rules, AT&T Corp. ("AT&T") submits the following information:

Over tlic next several months AT&T intends to ti-ansfer approximately 2700 custoniers who are currently receiving telecommunications from ACC Long Distance Corp. ("ACC Long Distance"), an AT&T affiliate, lo AT&T (dha "ACC Business")...

These customers are located in approximately 13 states and are currently receiving service pursuant to long term contract which have expired or which will expire prior to the date of the planned transfer. AT&T is transferring these customers because rising costs coupled with a significant decrease in the number of ACC Long Distance's customers makes it impossible for ACC Long Distance to continue to serve these customers in an economically efficient manner.

The transfers will affect presubscribed out bound long distance service as well as any toll free or calling card service that the customers may have with ACC Long Distance. The transfers will move customers from Carrier Identification Code 234 to Carrier Identification Code 288. The transfers will be carried out in stages and will begin on or about April 7, 2003 and will continue until approximately September 30, 2003. ACC Long Distance customers in the states of DE, RI, NH and MA will be in the initial round of transfers. Customers will receive individual letters that will advise them of the date their particular service will be transferred. In the customer notification letter the customers have been provided with notice that this transfer will involve a change in their long distance carrier. They have also been provided with a



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toll-free dial in number where they can get additional information about their service or alternatives available to them.

AT&T liercby certifies its compliance with (i) the requirement to provide advance subscriber notice in accordance with Section 64.1120 (e)(3) of the Rules, (ii) the obligations specified in that sub-section of the Rules (see attached letter) and (iii) with other statutory and Commission requirements that apply to this process. AT&T will also comply with any state rules applicable to this type of custorner transfer.

If you need further information or have any questions regarding the transfer please contact me. Thank you

Sincerely.

Attachment



February 20,2003

Dear Valued Customer.

Over the past few years ACC Business, a division of AT&T, has administered your long distance bill; however, your underlying service has been provided by ACC Long Distance Corp. ("ACC Long Distance"), a different AT&T affiliate. Because of escalating costs and a significant decline in its customer base ACC Long Distance has begun exiting the telecommunicationsmarket and has decided to transfer its customer base to ACC Business.

This transfer will take place on or about April 7, 2003 and will affect your outbound long distance service as well as any toll free and calling card service you may currently have with ACC Long Distance.

ACC Business provides high **quality**, low cost telecommunications service with the **unsurpassed** reliability of the AT&T network. After the transfer your service will be provided in accordance with the *terms* of the ACC Business Service Agreement, a copy of which is included in this letter. The specific details concerning the rates, **terms** and conditions of your service, including the means by which you will **be** notified in the future of any changes in those rates, terms and conditions can be found in the ACC Business Service Agreement and at hnD:llwww.accbusiness.com.

You will be placed on the ACC Business rate plan that most closely approximates your current service. Although ACC Business has attempted to make certain that you will not see an increase in your overall bill some customers, depending on their particular mix of services, may see an increase in monthly charges. You can obtain information on the impact of this change to you by calling the customerservice number listed below.

If you agree with this transfer you do not need to do anything. *Your* account will be automatically transferred lo ACC Business and you will be placed on your new plan on or about April 7,2003, even if you have arranged for a preferred carrier freeze though your local service provider. Thereafter if you want to re-institute a preferred carrier freeze you will need to re-contact your local carrier

ACC Business will be responsible for any carrier change charges that may **be** associated with this transfer. If you receive a PIC Change Charge on your bill and a message that you have changed your Primary Interexchange Carrier to AT&T, ACC Business will handle this charge. Please do not *think* that AT&T has slammed you.

You will have the right if you choose to select a canier other than ACC Business for any of the services that are being transferred. If you do not want to be transferred to ACC Business you must contact another Long Distance carrier (or your local telephone company) to obtain long distance service. You must also advise ACC Business that you want to discontinue your service. Otherwise, you may be inadvertently transferred to ACC Business. This could take place even if you have obtained a preferred carrier freeze through your local service company.

ACC Business will be responsible for handling any complaints that you may have against ACC Long Distance Corp. If you have any complaints, or any questions regarding the transfer, or about your new service you can reach an ACC Business customer service representative Monday through Friday 8:00 a.m.-8:00 p.m.EST and Saturday 9:00a.m.-6:00 p.m.EST at I-800-456-6000.

ACC Business appreciates your business and looks forward to continuing to serve you in the years ahead

Sincerely,

John D. Baker

John D. Baker

CEO

ACC Business Communication Services